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# Privacy and Compliance – One Day Course Agenda

## Overview

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As we move to digital technology there are improvements being made to the way we deliver our services. As we collect, store and process more and more data as part of these improvements, we face increasing challenges in data security and our ability to ensure data privacy and to meet compliance obligations.

This course covers data security and data privacy compliance obligations and how to address these through controls and activities within your organisation.

## Learning Outcomes

At the end of this course delegates should be able to:

- Understand the importance of privacy and compliance and how to implement changes as we move to cloud-based technologies.
- Understand:
  - What data privacy and compliance are
  - The data privacy and compliance framework
  - How to implement controls
  - How to identify risk
  - How to conduct a risk analysis and matrix
  - How to protect information and the challenge we face
  - Changes moving from on-prem to cloud-based solutions

#	Topic
1.	<b>Overview of Data Privacy and Compliance</b> <ul style="list-style-type: none"><li>• Introduction to Data Privacy and Compliance</li><li>• Data Privacy and Compliance Framework</li></ul>
2.	<b>Data Privacy and Confidentiality Principles</b> <ul style="list-style-type: none"><li>• Policies</li><li>• Unauthorised access</li><li>• Data loss</li><li>• Controls</li></ul>
3.	<b>Risk</b> <ul style="list-style-type: none"><li>• Risk identification</li><li>• Risk matrix and controls</li></ul>
4.	<b>Data Security</b> <ul style="list-style-type: none"><li>• Challenges of data security and privacy</li><li>• Information protection</li><li>• Access controls</li><li>• Accountability</li></ul>
5.	<b>Information Management in the Cloud</b> <ul style="list-style-type: none"><li>• What changes?</li><li>• Compliance and transparency - location</li><li>• Risk management</li></ul>
6.	<b>Summary and Close</b>